



# **PRA TEST PROJECT**

## **MODUL E - SYSTEM INTEGRATION TROUBLESHOOTING**

### ***IT NETWORK SYSTEMS ADMINISTRATION***

**KELOMPOK INFORMATION AND COMMUNICATION TECHNOLOGY**

***Dokumen ini merupakan **Pra-Test Project** yang menjadi subject **perubahan maksimal 30%** untuk **Actual Test Project**. Pelaksanaan kompetisi LKS Nasional nanti akan menggunakan **Actual Test Project** yang akan dipublikasi pada **saat kompetisi**. Perubahan itu meliputi **Topology, Functionality, Aplikasi dan Task** yang diminta.***

## Introduction

There will be 5 “troubleshooting tickets” to solve. Each ticket describes a situation from the user's perspective. You need to provide an answer regarding the **root cause** and the **recommended solution** for each ticket.

Please be aware that you are NOT required to actually fix the configuration in the provided system. Only your written answer will be marked by the expert team.

## Tickets

1. I have a problem with ...
2. I have a problem with ...
3. I have a problem with ...
4. I have a problem with ...
5. I have a problem with ...

## General Information

Hostname	OS	Services
SURA-SRV	Debian 11	DNS, SSH
SURA-RTR	Debian 11	Routing, VPN, Firewall, Reverse Proxy
BAYA-RTR	Cisco CSR1000v	Routing, VPN, Firewall
BAYA-SRV	Windows Server 2019	AD, DNS, Remote Desktop, File Sharing
BAYA-CLT	Windows 10 Enterprise	-

## SYSTEM

